



 LAROCHELLE LUNA P.C.

Attorneys with a Difference

Texas 2021 Post Winter
Storm Resources



Attorneys with a Difference

The unexpected weather caused some delays in many businesses, but we are working diligently, consistent with our values of always putting the client first. If you or a loved one are in need of any assistance or require legal services, please feel free to contact our offices for a free consultation at 713-364-6510.

HABLAMOS ESPAÑOL

HOUSTON

RESOURCES

Crowd Source Rescue

- CSR's primary operation is getting needed supplies to vulnerable populations in Houston. Learn more: <http://crowdsourcerescue.org/freeze>

Houston Independent School District

- HISD FACE staff members have compiled a Winter Storm Community Resources list to help our families with recovery. Food/water distributions, financial assistance, and more: bit.ly/3s7gF64

Houston Immigration Legal Services Collaborative (HILSC)

- Houston Folks! Check out our crowdsourced list of water distribution sites around the Houston area:
 - Spreadsheet: <http://bit.ly/WaterDistro>
 - Google Map: <https://bit.ly/3s8veGx>
 - Immigrant Disaster Resource Guide <http://bit.ly/ImmigrantDRG>
 - Immigrant Rights Hotline: 1-833-468-4664

State Resources

- The Texas Department of Emergency Management has a statewide effort to collect damage assessment data from this winter storm. Our goal is to identify the scale of the disaster and help officials assess the total statewide damages. Please report damages here: <https://arcg.is/uOrOb>
- Texas HHSC received federal approval to allow SNAP recipients to apply for replacement benefits for food lost or destroyed due to severe winter weather by dialing 2-1-1. Learn more: <http://bit.ly/37y9oV6>

Federal Resources

The White House has approved a Major Disaster Declaration in 77 Texas counties today, which includes City of Houston residents. Individuals who sustained losses due to the winter storms and do not have insurance can now apply for federal assistance.

If you don't have insurance and your home was damaged by the severe winter storms in one of the designated counties, apply for assistance now:

- Visit <http://disasterassistance.gov>
- Call 800-621-3362 (TTY: 800-462-7585)
- Download the FEMA App
- Learn more: <http://fema.gov/disaster/4586>

How to Help:

- Houston Food Bank
 - CAN YOU HELP? Houston Food Bank is in need of bottled water to supply to our neighbors in need! How to Donate:
 - Donors can drop off at 535 Portwall St. Houston, TX 77029 in the main entrance parking lot tent drive-thru.

From 2/20-2/26: Mon – Sat 10a–4p; Sun 9a–12p

HOUSTON

RESOURCES

This page contains links to local, state, and federal resources for those impacted by the February 2021 winter storms. More information is also available at www.houstonemergency.org.

Report Home Damage

Houstonians can submit damages via the following "Personal Property Damage Reporting" forms:

- English - <http://bit.ly/DamageReportEn>
- Español - <http://bit.ly/DamageReportES>

Affected residents are urged to report severe winter weather damage to their homes. This will help the City of Houston provide an accurate summary of affected structures, which is required for the City and State to qualify for federal recovery assistance.

Local Resources

City of Houston Bottled Water Distribution

- As many Houstonians continue to be without water or lack power to boil drinking water, Mayor Sylvester Turner has directed bottled water to be distributed citywide, at no cost, through City council member district offices. Please contact your district council member's office for the most updated information on bottled water distribution sites. Find your council member here: <http://www.houstontx.gov/council/>.

Mayor's Office for People with Disabilities

- The Mayor's Office for People with Disabilities is partnering with Crowd Source Rescue to deliver bottled water to people with disabilities who don't have access to reliable transportation. We want to make sure that no one gets left behind, especially the most vulnerable populations. You can sign up for delivery here: crowdsourcerescue.org/freeze. Call 3-1-1 or reach out via <https://houstontx.gov/311> or the Houston311 app if you need additional assistance completing the form.

Bread of Life

- Bread of Life is partnering with the Houston Food Bank to distribute food to the community. Learn more: <https://breadoflifeinc.org/>

Houston Food Bank

- Home Delivery Services - For the most vulnerable needing immediate assistance.

Households receive a home delivered disaster box/water if they are:

- Seniors 65+
- Persons with disabilities
- Learn more: <https://www.houstonfoodbank.org/winterstorm>

HOUSTON

REFFERALS

Plumbers:

Deuce Plumbing and Drain Services
281-462-4436
deuceplumbinganddrainservices.com
Crosby, Texas 77532

P&G Plumbing
832-576-3124
pgplumbing.org

Electricians:

Houston Electrical Contractors
<https://houston-electrical-contractors.business.site/>
832-403-1350

Village Electric
713-528-1580
111 Post Oak Blvd # 47
Houston, TX 77056

DryWall Repairmen:
PatchMaster Drywall Repair
282-317-0045
houstonil.patchmaster.com
Fannin Rd
Houston, TX 77056

Home Renovation Services
832- 877-1376
homerenovationservices.com
Houston, Texas 77056

Roofers:

Integrus Roofing
(713) 870-4448
integrusroofing.com
433 Westheimer Rd Suite 730
Houston, TX 77056

Texas Roofing & Gutter Solutions
346-266-2522
texasroofingandguttersolutions.com
Houston, Texas

DALLAS

RESOURCES

City Services Updates Sanitation

Regular service re-started on Monday, Feb. 22, following the normal collection schedule. Please place your roll carts at your usual collection point on your designated day and leave them there until they are collected. We anticipate higher than usual volumes this week, so there may be multiple trucks in your neighborhood as we work to catch up. The "close the lid" policy is suspended next week. If you have an extra bag of garbage, place it in the cart even if the lid won't close. If you have more, you may place up to two additional bags of garbage beside the cart. No recycling material is allowed outside the blue cart. Brush and Bulky Trash collection is also impacted. Follow your normal set out schedule, but expect collection delays. Thanks for your patience as we work to catch up! We will continue to provide regular updates on the Sanitation website.

Dallas Municipal Court

Dallas Municipal Court appearances were rescheduled due to inclement weather. Persons will be notified by mail within two weeks with a new court date. If they do not receive a new court date, they may call Courts at (214) 670-0109 or visit <http://courts.dallascityhall.com> and click on Citation Search to view their new court date.

COVID-19 Information and Updates

COVID-19 Vaccine Sites

Dallas County's Fair Park vaccine operations will be closed Tuesday, February 23 as Dallas County Health and Human Services (DCHHS) has not yet received this week's shipment of Moderna vaccine. Fair Park will open back up for second doses for those due on or before February 16 on Wednesday, February 24 from 8 a.m. to 5 p.m. On Thursday, Dallas County will vaccinate individuals due for their second dose on or before February 17.

Date	Hours of Operation	Eligibility
Wednesday, February 24	8am-5pm	Due for second dose on Feb. 16 or earlier.
Thursday, February 25	8am-5pm	Due for second dose on Feb. 17 or earlier.]

Please plan to arrive around the same time you received your first dose.

For more information on Fair Park vaccine operations, please visit www.DallasCountyCovid.org.

DALLAS

RESOURCES

Recovery Efforts

City of Dallas residents and business owners who sustained February Winter storm damage may apply for assistance by registering at: www.disasterassistance.gov or calling 1-800-621-3362 or 1-800-462-7585.

Water Distribution

Office of Emergency Management (OEM)

OEM is opening four water distribution sites Sunday, February 21 thru Tuesday, February 23 from 10 a.m. to 5 p.m. to help our residents experiencing broken pipes and shut off water. These will be contactless, drive through sites providing one case of water per vehicle. Emergency bottled water distribution is to assist residents living on premises without water due to needed building repairs.

Sites	Address	Hours
Fretz Rec Center	6950 Belt Line Rd.	10:00 a.m. to 5:00 p.m.
Harry Stone	2403 Millmar	10:00 a.m. to 5:00 p.m.
Kiest Rec Center	3081 S. Hampton	10:00 a.m. to 5:00 p.m.
Nash/Davis	3710 N. Hampton	10:00 a.m. to 5:00 p.m.

Bulk Water Pick Up Program

Starting Monday, February 22, 2021 from 10 a.m. to 8 p.m., Dallas residents will be able to come to any of the City of Dallas-run Park and Recreation locations indicated on the map above to fill water containers up to 15 gallons per visit. Residents are requested to bring their own containers. No ID required.

Residents should bring their containers to the center and staff will assist in filling the containers. OEM has a limited number of 5-gallon buckets at each rec center for residents without water containers.

311

Please use the OurDallas App (Apple | Android) or 311 website to report issues related to animal welfare or Code Compliance concerns. For urgent water issues, please call 311.

Dallas Water Utilities (DWU)

Dallas has not been under a boil water alert and Dallas residents do not need to boil water. Water main breaks, leaks, and burst pipes may result in service interruptions to DWU customers while repairs are made. The Dallas Water Utilities (DWU) system remains safe, stable and functioning. Water quality continues to meet or exceed regulatory standards. DWU customers may call 311 for urgent water issues.

As leaks and breaks are repaired, water demands are reducing, indicating progress with Dallas' overall water delivery system and loss management. Dallas' Water Delivery team continues to monitor and address the ever-changing challenges that arise throughout the piping network. For more information, visit DWU's website.

DALLAS

REFFERALS

Plumbers:

Phantom Plumbing
214-306-0770
phantoplumbing.com
8300 Douglass, #800
Dallas, Texas 75225

O'Bryan Plumbing Services
972-665-8317
obryanplumbingservices.com
205 E. Main Street
Allen, Texas 75002

Electricians:

Electrical WireWorks, Inc.
Todd Rohe
972-965-3117
Electrical wireWorks one porch.com
Terrell, Texas 75116

E2 Illuminations
214-810-0225
e2illuminationdesign.com
5050 W Lovers Ln.,
Dallas, Texas 75209

DryWall Repairmen:

North Texas Quality Paint
Rolando
214-440-8383
On Facebook and LinkedIn

Nextdoor Painting
Cameron
214-763-8844
nextdoorpaint.com

Roofers:

Accent Roofing and Construction
214-295-5000
accentroofing.com
4516 Lovers Lane, #146
Dallas, Texas 75225

Kemendo Roofing and Construction, Co.
214-384-2082
kemendoconstruction.com
4069 Amherst Ave.,
Dallas, Texas 75225

AUSTIN

RESOURCES

In response to the severe cold weather and its after effects, the City of Austin is partnering with multiple governmental and public agencies to provide critical services to the community. You can also find the latest updates through the City of Austin's Twitter and Facebook.

FEMA assistance available for severe winter storm

Travis County residents seeking to apply for individual assistance for losses can register online at DisasterAssistance.gov or call 1-800-621-3362 or 1-800-462-7585 TTY. More information is available in the FEMA press release.

Water Distribution Locations

- All sites will provide free water on a first come, first served basis, while supplies last.
- We are asking that water allocations at these sites be reserved for those who have not been able to purchase or boil water.
- Please have your trunk open or your doors unlocked so volunteers can place water in your vehicle promptly.
- If you are on foot, we recommend that you bring a cart or carrier large enough to hold one case of water.

Water distribution pods continue throughout various locations in the region. Some sites have been closed due to lower demand and the improving water situation in the community.

Distribution begins at 9 a.m. Tuesday, Feb. 23, at the following sites:

- Lakeline Station, 13625 Lyndhurst Blvd.
- Nelson Field, 7105 Berkman Drive
- Roy G. Guerrero Park, 400 Grove Blvd.
- Garrison Park, 6001 Menchaca Rd.
- Onion Creek Soccer Complex, 5600 E. William Cannon Dr.
- ACC Pinnacle Camps, 7748 US-290
- Manor Distribution Site, Corner of Lockwood Road and Blake Manor Road, Manor TX 78653
- Lago Vista City Hall, 5803 Thunderbird, Lago Vista, TX 78645
- Village of Point Venture Offices, 411 Lohman Ford Road, Leander, TX 78645
- Jones Brothers Park, 10301 Lakeside Dr, Jonestown, TX 78645

Each pick up will include 1 case of water. If you are driving a vehicle, we ask that you have your trunk open or have your doors unlocked so that volunteers can place water in your vehicle.

If you are on foot, we recommend that you bring a cart or carrier large enough to hold 1 case of water. With the increased use of bottled water, we ask residents to recycle all single-use plastic bottles and jugs instead of throwing them in the trash.

Please visit Capital Metro "Winter Weather Service Update" for information on routes to select distribution sites. Supplies will be limited to one case of water per household. Please recycle all single-use plastic bottles and jugs instead of throwing them in the trash.

AUSTIN

RESOURCES

Food Distribution

Austin-Travis County will be providing meals to those with critical need through mass distribution and home delivery. Contactless curbside food and water drop off is available for vulnerable populations. If you are a home-bound Austinite experiencing food insecurity, you can request a drop-off by calling the ADRN hotline at (512) 806-0800.

Food Distribution - Millennium Youth Complex - Feb. 22 & Feb. 23, 1 - 6 p.m. (while supplies last)

- Feb. 22 - 23, 1 - 6 p.m. (While supplies last)
- 1156 Hargrave St, Austin, TX 78702
- Drive-thru preferred; Walk-ups accepted too

What's Available: Meals Ready to Eat (MREs), water, and other donated supplies.

- MREs are meals that can be consumed without the need for cooking or heating. They are being provided by the Red Cross.
- One case of water will be distributed per vehicle/pickup.

Please follow COVID-19 social distancing safety protocols, including wearing a mask.

If you need food and can't make it to the Millennium Complex, please call 2-1-1 or ADRN at 512-806-0800 to be connected with someone that can help.

Other Resources:

- ConnectATX
- AISD - food and water distribution for children and caregiver
- Central Texas Foodbank also has resources for finding food in the community. Please visit their website for more information.

Water Outages and Services

Austin Water has lifted the boil water notice for all customers.

Residential customers may return to regular indoor water use. Emergency mandatory water-use restrictions remain in place until further notice. To report an issue or for more information, visit:

- Austin Water Online Issue Report Form (available in English, Spanish, Vietnamese, Simplified Chinese, Arabic)
- Operational Updates
- Boil Water FAQ and Water Use Restrictions
- Additional information on Austin Water services can be found on the Austin Water website.

If pipes at your home or business have burst, stop water waste by turning off your water at the property-owners cut-off valve. If you are unable to locate your property-owners cut-off valve or if it won't work, then call Austin Water at 512-972-1000 for assistance with turning off your water.

Austin Water remains available to take calls regarding customer service questions, but lines may be busy due to high demand. The online form is the easiest way to get us information.

Energy and Power

Austin Energy is currently reporting 100% service restored. For the most up-to-date information, go to:

- Map of current outages
- To report Electric Outages call 512-322-9100 or go to Austin Energy's outage reporting site
- Click here to get outage alerts
- For additional updates on Austin Energy services, go to the Austin Energy website or follow us on Facebook or Twitter

If your area is serviced by a utility provider other than Austin Energy, please reach out to that utility.

AUSTIN

RESOURCES

Electric

- Bluebonnet Electric Co-op: 800.842.7708 or www.bluebonnetelectric.coop/
- Oncor Electric: 888.313.4747 or www.oncor.com/SitePages/Home.aspx
- Pedernales Electric Co-op: 888.554.4732 or www.pec.coop/

Natural Gas Providers

- ATMOS Energy: 888.286.6700 or <http://atmosenergy.com/>
- CenterPoint Energy: 800-752-8036 or www.centerpointenergy.com/
- SiEnergy Natural Gas Service: 888.468.7007 or www.sienenergy.com/
- Texas Gas Service: 800.700.2443 or www.texasgasservice.com/

Emergency Repair Services

Emergency Repairs

The Development Services Department has established a webpage for emergency repairs information for answers to questions about safety while conducting repairs, which work types require a permit or not, and how to proceed with permitting for an emergency repair. Residents and contractors can also call our emergency repairs permitting hotline at 512-974-1500 or live web chat, both are operational Monday through Friday from 8:00 a.m. to 5:00 p.m.

Austin's business community partners have come together to provide emergency contractor resources. These lists consist of local contractors who specialize in plumbing, fire protection, HVAC and utility repairs. They are available now to serve the community for freeze related repairs. Please note the City does not endorse any specific private company. These are community-sourced resources to aid in timely emergency repairs.

Greater Austin Chamber of Commerce Storm Resources

Greater Austin Asian Chamber members providing service and repair

Greater Austin Hispanic Chamber members providing service and repair

Downtown Alliance Winter Storm Emergency Contractors Resource List

Debris Clean-Up

Austin Disaster Relief Network and Texas voluntary organizations are collaborating with the counties of Bastrop, Hays and Williamson to include the cities of Austin and Round Rock in a massive cleanup effort. This effort has begun today and residents in these areas can call the crisis clean up toll free number at 1-800-329-8052 for assistance in clearing their homes and removing debris.

The "Crisis Clean Up" line will operate Monday-Saturday, 9 am – 8 pm, and Sunday, 1 pm – 6 pm. Homeowners can register for assistance through the "Crisis Clean Up" number until Tuesday, March 2.

For Austin Resource Recovery customers wishing to remove large tree limbs, please cut tree limbs to any size between 5 feet to 15 feet in length and stack them at the curb no higher than 4 feet. Call 3-1-1 to schedule a storm debris collection.

Transportation Services

Current weather conditions have impacted transportation services.

- Latest information on roads and highways:
- Highway conditions and road closures can be monitored at DriveTexas.org.
- Information on local roadways and their conditions can be found on Austin Transportation's

AUSTIN

RESOURCES

COVID-19 Services

Austin Public Health (APH) has resumed appointments for COVID-19 vaccine clinics. To find the latest updates on testing and vaccine sites, go to the Austin Public Health COVID-19 webpage.

Trash, Composting, and Recycling Services

After suspending curbside pickup due to severe weather and unsafe road conditions, Austin Resource Recovery will resume service on Monday, February 22. For the latest updates on when services will resume, please visit the Austin Resource Recovery website or download the Recycle ATX app to receive notifications about your curbside collection schedule.

Ways to Help

There continues to be much interest in helping those in need during the winter storm crisis. Sign up on this Winter Storm Volunteer sign up form if you are interesting in helping.

Please visit the Help Central Texas Respond and Recover page for more information about volunteer and donation opportunities. This page was developed in partnership with Austin Disaster Relief Network and Travis County and will continue to list opportunities developed by both groups as well as the City of Austin.

So far, we have received contact information from more than 1,600 interested volunteers who can play a critical role in addressing both immediate and long-term needs. Those who have registered will receive alerts so they may sign up for volunteer opportunities as they arise. Currently this includes shelter and travel support but will be expanded for clean-up efforts and more.

The site also lists a small number of donation opportunities for residents. We hope to expand this list with information about helping trusted organizations provide relief and recovery to our community. We welcome receiving information about more donation opportunities from the Mayor and City Council. Recommendations for donation drives to include can be emailed to Kim Caldwell (Kimberly.Caldwell@austintexas.gov).

- The Austin Area Urban League has launched an emergency donation drive, called the #LoveThyNeighborTX campaign, to accept monetary donations.
- Austin's Free Lunch program provides home-cooked meals to people experiencing homelessness. Free Lunch is a business that cooks and delivers meals four days a week to the Esperanza Community, Visit Free ATX Lunch to make a donation.

Non-City Coordinated Resources

Some local businesses and community organizations are kindly offering resources to those in need. Please see below for links to some of these unofficial resources. Please note that these resources and events are independently run. The City does not have additional information beyond the links provided below and is not endorsing any one of these resources. Before traveling to one of these locations, residents are encouraged to contact the business or organization directly to confirm they still have resources available.

If you are overseeing an effort that is open and available to the public and would like to include it on this page, please submit the resource here.

- Austin Disaster Relief Network: Resources and call for volunteers
- Central Texas Food Bank food distributions – see Facebook and Twitter for the latest information
- Austin Eater: Businesses and organizations offering drinking water
- Downtown Austin Alliance: Emergency repair contractors
- Hill Country Bible Church disaster relief resources

AUSTIN

REFFERALS

Electricians:

Chambers Electric,
512-229-9852
203 E Live Oak St,
Austin, TX 78701

Hardwood Electrical,
512-543-2455
1100 S Congress Ave,
Austin, TX 78704

DryWall Repairmen:

Drywall Repair & Texture Austin,
512-774-1442
drywall-repair-texture-austin.business.site
1801 Wells Branch pkwy
Austin, TX 78728

Nationwide Frame & Drywall LLC,
(512) 537-3316
nationwideframedrywall.com

Plumbers:

Radiant Plumbing & Air Conditioning,
(512) 263-9988
radiantplumbing.com
901 Reinli St,
Austin, TX 78751

Reliant Plumbing of Austin,
512-662-7410
reliantplumbing.com
8740 N Lamar Blvd #203A
Austin, TX 78753

Roofers:

Bluebonnet Custom Roofing,
512-580-9063
bluebonnetroofing.com
600 Congress Ave 14th floor,
Austin, TX 78701

Save A Roof of Austin,
512-203-2818
austin-roof-roofer-roofing-contractors.com
1307 E 4th St,
Austin, TX 78702



Attorneys with a Difference

**Contact our offices today for a
FREE initial consultation with
one of our experienced
attorneys at**

713-364-6510

**For more information and FREE resources,
please visit our website
www.L2Legal.com**

For a limited time, ask about our Covid and Post Storm Specials!

HABLAMOS ESPAÑOL